

Mugs Made Easy[®].com



We back our products with the EasyGo Drinkware Lifetime Guarantee against any manufacturing defects in materials or workmanship.

Products with normal wear and tear, such as dents, scratches, fading, paint chips, accidental damage including dropped product, product misuse (dishwashing and microwaving when not permitted) and improper care are not covered under the EasyGo Drinkware Lifetime Guarantee.

We do not offer monetary reimbursement. EasyGo Drinkware will repair or replace, at our discretion, any defect in materials or workmanship for the lifetime of the product.

We strive to quickly replace defective products with current inventory and sometimes that means not being able to match the original purchased item color or product style. However, we will do our very best to send you a similar type item.

Shipping / postage charges for returning your defective product are not covered by EasyGo Drinkware. We suggest you use the Postal Service Flat Rate[®] box.

Our Lifetime Guarantee policy applies to purchases made in the United States and Canada from authorized EasyGo Drinkware retailers only - for the Lifetime Guarantee to apply.

Return Policy

This is a factory guarantee. Do not return this product to the retailer.

Please send product directly to:

Mugs Made Easy - USA

6501 Chrysler Lane
East Syracuse, NY 13057
Attn: Guarantee Service
1-800-477-6667

Mugs Made Easy - Canada

275 Hanlon Creek Blvd, Suite 1
Guelph, ON N1C 0A1
Attn: Guarantee Service
1-800-477-6667



Along with the completed 'Return Form' below.



If you have any further questions please call Customer Service at 1-800-477-6667 or email info@mugsmadeeasy.com

Mugs Made Easy[®].com



Return Form

We go to great lengths to create a truly superior product, but we also know that on occasion, things happen.

Please fill out this form in order to have your enclosed product reviewed and exchanged. Thank You!

THESE
THINGS
HAPPEN

First Name: _____ Last Name: _____

Phone: _____ Email: _____

Mailing Address: _____

City: _____ State: _____ Zip/Postal _____

Retailers name where product was purchased: _____

Approximate purchase date/year? _____

Has the product been placed in a dishwasher? _____

Reason for returning the product: _____

Describe issue: _____

Today's Date: _____

Please note: Shipping / postage charges for returning your defective product are not covered by EasyGo Drinkware. We suggest you use the Postal Service Flat Rate[®] box.

Please allow 4-6 weeks for your replacement product to arrive.

If you have any further questions please call Customer Service at 1-800-477-6667 or email info@mugsmadeeasy.com